

## FACT SHEET

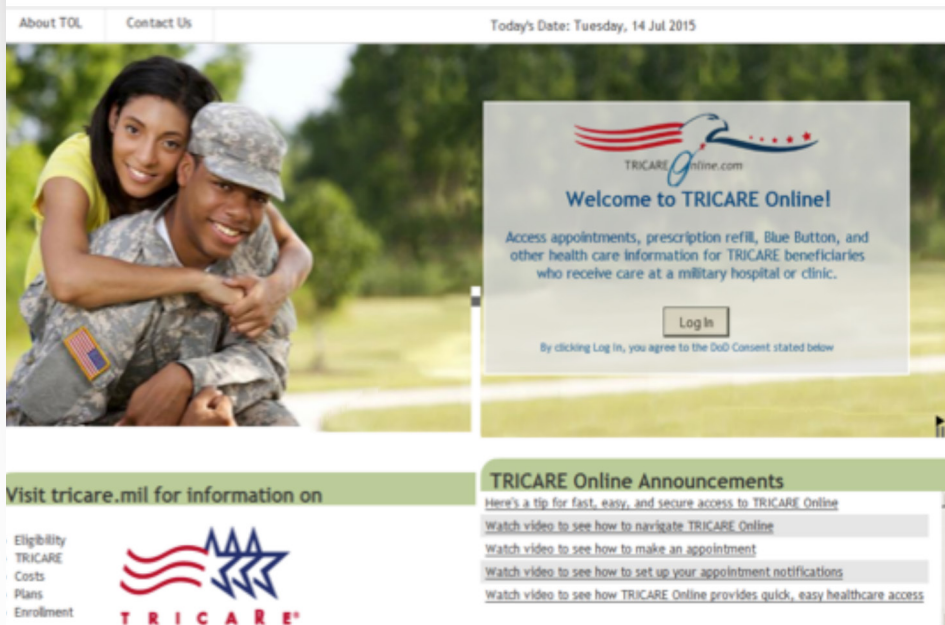
# TRICARE Online

## THE DEPARTMENT OF DEFENSE PATIENT PORTAL



**TRICARE Online (TOL) is the Department of Defense (DoD) online patient portal providing eligible beneficiaries access to military hospital and clinic appointing, prescription (Rx) refill, DoD Blue Button personal health data and service separation information.**

DoD beneficiaries age 18 years or older, including active duty service members, retired service personnel and their families, can use TOL services and information. Beneficiaries can securely access TOL using their DoD Common Access Card (CAC), DoD Self-Service Logon (DS Logon) Premium (Level 2) and Defense Finance and Accounting Services (DFAS) myPay credentials. TOL capabilities are available 365/24/7 from any location with an internet connection, providing convenient access to tools which empower patients to be more active participants in their health care. TOL saves time, money and frustration. Patients can schedule an appointment for a sick child in the middle of the night, refill a Rx without waiting in line at the pharmacy, or check lab results using TOL. For additional information visit [www.tricareonline.com](http://www.tricareonline.com).



### Key Capabilities

- ▶ Schedule primary care and select self-referral military hospital or clinics appointments
- ▶ Cancel, view, and/or print past and future appointments
- ▶ Receive up to three email and/or text reminders for appointments
- ▶ Access DoD and VA personal health data including medications, allergies, problem lists, encounters, lab results, radiology results, vital signs and immunizations
- ▶ Patients can request Rx refills

### Key Benefits

- ▶ Provides convenient 365/24/7 self service
- ▶ Provides secure log in with DoD CAC, DS Logon Premium, or DFAS myPay
- ▶ Encourages active participation in health care
- ▶ Increases beneficiary access to care
- ▶ Access appointing and Rx refill services and information
- ▶ Reduces the administrative workload for clinics and military hospitals
- ▶ Reduces appointment no show rates
- ▶ Increases patient satisfaction
- ▶ Saves resources, time and money
- ▶ Increases patient satisfaction

SDD is a component of the DHA Health IT Directorate. For more information, visit [www.health.mil/SDD](http://www.health.mil/SDD). To subscribe for SDD product news, please visit <https://public.govdelivery.com/accounts/USMHS DHSS/subscriber/new>.

